

Case Study:

Plaintiff law firm utilizes medical canvass to uncover previous unknown treatment!

Client:

A top 10 law firm specializing in Plaintiff Personal Injury.

Challenge/Issue for Client:

The plaintiff could not recall every medical facility they received treatment from in the prior 2 years.

Solution:

Client utilized ChartSwap for a medical canvass and was able to obtain additional unknown medical history. ChartSwap did an expansive search for several facility types near the plaintiff's residence address.

Benefit:

The law firm was able to identify previously unknown pertinent information which led them to settle a high value case prior to litigation, saving time and resources. The firm was able to recognize the importance of strategic information management to effectively navigate this high-stake case, a crucial tactic as nuclear verdicts continue to surge in today's legal environment.

Result:

ChartSwap was able to confirm treatment at additional medical facilities and verify with their client that the treatment did take place. This treatment was not previously discovered by defense counsel and not disclosed to plaintiff counsel. This plaintiff firm was able to settle the case before exhausting the time and energy that would have taken place moving forward to trial and maximized the settlement their client received.



Canvassing has taken an important role in the life cycle of our cases; we will now run a canvass on any case that has the potential for a high dollar settlement.

- Senior Paralegal

